



## **Report on the Innopac Project Workshop 29 July 2008**

There was a fair representation of all the GAELIC members at the workshop including the Universities of Botswana and Lesotho. Dr Judy Henning together with the Investigating Team posed the following questions to the group.

1. Is there a library system support structure ... are there skilled library staff to support the library system?
2. Are the site co-ordinator and system administrator roles clearly defined ....are the roles acknowledged as separate?
3. Who owns the processes.....is there appropriate ownership of each process?
4. Who does the training....what is the best approach to training in the use of the system?
5. What is the relationship between the various stakeholders and the support of the library system.....who is responsible for building these relationships?
6. What planning, budgeting and costing exercises are conducted.... how can we improve on planning, budgeting and cost calculations related to running the Millennium system?
7. What is the role of the user group.... how can they promote the system functionality and support and what other role might they have?
8. What is expected of GAELIC in terms of the Millennium system?
9. What is the perception of the role and support of Management in relation to the Millennium system?

After everyone was allocated to a group (1-4) they went away and discussed these questions. Comments were recorded and then the four groups presented their ideas to the whole assembly. These comments plus recommendations have been collected into a document and sent to the Objective 1 team for assessment and discussion on the way forward and these will be communicated in a later newsletter.

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August 2008